



POLICE AND CRIME PANEL MEETING

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| REPORT TITLE | POLICE AND CRIME COMMISSISONER'S ANNUAL REPORT 2021-2022 |
| REPORT OF | POLICE AND CRIME COMMISSIONER |
| DATE | 8 TH SEPTEMBER 2022 |

1. PURPOSE OF REPORT

- 1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 13th May 2021 to the 31st March 2022 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011 (PRSRA).

2. BACKGROUND

- 2.1 Section 12 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
- a) *the exercise of the body's functions in each financial year, and*
 - b) *the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.*
- 2.2 The PCC must present the report to the Police and Crime Panel (the Panel), at a public meeting, and answer any questions the panel may pose.
- 2.3 The PCC must also respond to any report or recommendations the Panel may make and publish said response.
- 2.4 PCCs must then publish the Annual Report, in a manner they determine.

3. POLICE AND CRIME PANEL RESPONSIBILITIES

3.1 Section 28(4) of the PRSRA outlines the Panel's responsibilities in relation to the Annual Report. It states that:

- (4) *A police and crime panel must -*
- (a) *arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,*
 - (b) *ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,*
 - (c) *review the annual report, and*
 - (d) *make a report or recommendations on the annual report to the commissioner*

4. PUBLICATION

4.1 Subject to the report or recommendations made by the Panel, the PCC intends to publish the Annual Report as a document on the PCC website.

4.2 The PCC does not intend to produce large numbers of physical copies of the report.

4.3 Should a member of the public wish to receive a hard copy of the Annual Report the office will ensure that they are sent one.

4.4 It should be noted that the document attached is the text for the draft report, the final version will include photography and all relevant hyperlinks.

5. RECOMMENDATIONS

i That the panel receives the Annual Report 2021-2022.

ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.

iii That, subject to any report or recommendations by the Panel, the Annual Report is published via the PCC's website – www.derbyshire-pcc.gov.uk.

CONTACT FOR ENQUIRIES

| | |
|-------|---------------------------------------|
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ATTACHEMENTS

APPENDIX A – POLICE AND CRIME COMMISSIONER’S ANNUAL REPORT 2021-2022



Derbyshire Police and Crime Commissioner

*Protecting Communities,
Fighting Crime*

Draft Annual Report

May 2021- March 2022

Police and Crime Commissioner for Derbyshire Angelique Foster

INTRODUCTION

Since I was elected a year ago, there has been significant work undertaken by my office and I to improve the way we work internally, with the force and with other partners to become a more efficient, effective, and fast paced working office. This was key to enable us to effectively play our part in helping to prevent crime and increase the safety of our residents.

My Police and Crime Plan was officially published in November 2021 and sets out clear priorities for the force, to be delivered by the Chief Constable and her officers. These priorities reflect the issues that are important to Derbyshire residents and will ensure future improvements continue to meet the needs and expectations of residents.

One of the key priorities of my plan is to help deliver Stronger Local Policing and to that effect, Derbyshire Constabulary is currently undertaking one of the biggest recruitment drives in its history.

Since the launch of the government's Uplift programme to bring 20,000 extra police officers to England and Wales by the end of March 2023, an extra 158 police officers have been recruited in Derbyshire. A further 125 officers will join the ranks during 2022-23. This is a major milestone for our communities and will be instrumental in delivering a strong and robust policing presence, ensuring our frontline is better resourced to tackle the crimes and threats that impact our communities and cause fear.

Investing in our capabilities and ensuring our officers and communities have the tools they need to solve problems is a key driver for my work. Over the past year, I have helped to secure considerable additional funding to boost infrastructure and increase confidence in our public spaces, particularly amongst women and girls. I have also channelled funds from my own office's budget into community safety provision to help residents address the crime and anti-social behaviour issues that affect their neighbourhoods.

My Anti-Social Behaviour Prevention Grant scheme, introduced last year, is the first fund of its kind in the county dedicated to supporting communities to tackle anti-social behaviour.

In keeping with my Police and Crime Plan pledge to clampdown on anti-social behaviour and neighbourhood crime, I have supported an array of projects to prevent problems, increase public confidence and steer young people into positive and productive activities that build their confidence and skills. The first round of funding saw 22 organisations, including charities and parish councils, share grants of up to £5k each. We have received positive reports of swift and notable results. I have met many of the individuals driving these projects through and witnessed a real commitment in our communities to play their part in increasing community safety.

A Road Safety Grant scheme worth £150k has been established to help local parish councils, voluntary groups and other non-profit organisations deliver road safety improvements that will help improve road safety for all users and help reduce the number of fatal and serious injuries on our road network. This includes the purchase of Speed Indicator Devices.

To help respond to residents who report feeling a lack of support from the force and local authorities where illegal encampments are concerned, I launched a Rapid Reaction Taskforce model which can be set up in each of our Districts and will help to deliver a fast and joint approach. This taskforce makes sure local people are supported and informed while fast and co-ordinated action is taken to protect community life and land. The first such taskforce was created in the north-east of the county. It has proved very successful and other areas afflicted by this problem are already working with me to develop a similar approach.

Supporting victims of crime is a key part of my work and central to my Police and Crime Plan. Over the last year, I have improved and adapted the support we provide to victims of domestic violence through the award of a new £583k contract with the charity Refuge. This will deliver a new outreach service and is one of many ways I am supporting victims of crime to recover from trauma and reduce the likelihood of them being harmed in the future. I have also increased some of the direct funding I provide for victim support services by £75k.

As Police and Crime Commissioner I want to ensure Derbyshire Constabulary provides residents with a professional and consistent service that meets the highest standards. My role is to scrutinise and hold the Chief Constable to account to ensure she delivers on this agenda. To that end, I have increased the level and regularity of performance scrutiny in all aspects of the force's work, including finance, uplift, health and wellbeing and other key matters.

I have also created Performance Scrutiny Meetings to provide a tough new framework for scrutinising the progress made against the six priorities in my Police and Crime Plan as one of the ways of holding the Chief Constable to account. These meetings not only help to identify areas where further improvement is necessary, but they also help me to ensure the force has the support and resources it needs to maximise the effectiveness of its work.

My focus is to keep the people of Derbyshire safe. During my first year in office, a lot of work has gone into putting the systems and procedures in place to help improve the way we deliver on this. There is much more to do, and I will continue to work with the Chief Constable, our police officers, staff, volunteers and communities to make our county even safer.

Angelique Foster

Angelique Foster
Derbyshire Police and Crime Commissioner

THE POLICE & CRIME PLAN 2021-2025

Police and Crime Commissioners have a legislative duty to produce a local Police and Crime Plan to set local policing priorities for their area. They hold the Chief Constable to account for delivering on these priorities and for providing an effective policing service to communities.

The Derbyshire Police and Crime Plan has been designed to help strengthen local policing by increasing police presence across the county, improve the standard of policing service residents receive, reduce crime and anti-social behaviour and increase community safety.

The Plan sets out a series of strategic priorities that have been shaped by feedback the Commissioner has received during her many meetings with the public and a public survey.

At the heart of the Plan is a drive to maximise Derbyshire's resources, ensuring the force has as many Police Officers, Police Community Support Officers (PCSOs) and Special Constables out on the streets as possible, with a clear focus on preventing crime but also a drive to raise standards in all departments to improve performance and increase public confidence.

The key priorities include:

- Strong local policing
- Neighbourhood Crime and Anti-Social Behaviour
- Victim Support and Safeguarding
- Road Safety
- Rural Crime
- Driving Efficiencies

SIGNIFICANT ACHIEVEMENTS

Following the Police and Crime Commissioner elections in May 2021, the Commissioner launched her Police and Crime Plan in the November of that year. Some of the achievements relating to delivery against the six priorities within her Plan are summarised below and throughout this report.

- **Police Recruitment** - The Plan supports Derbyshire Constabulary with a drive to recruit more police officers as part of her Strong Local Policing priority featured within her Police and Crime Plan. As part of the government's national Police Uplift Programme (which is aiming and on course to recruit an additional 20,000 police officers across England and Wales by the end of March 2023), Derbyshire Constabulary have recruited 158 officers since the beginning of the programme up until the end of March 2022. A further 125 officers are to be recruited by March 2023.

Through the Commissioner's continuous engagement with residents across Derbyshire, it is clear people want to see more police officers on the streets. This uplift will ensure communities benefit from a stronger frontline policing presence to fight crime and tackle the problems that matter most to local people. The Commissioner will continue to support the force on their drive to recruit more officers over the coming year.

- **Budget set for Strong Local Policing** – The Commissioner set the budget for policing in January for the forthcoming financial year 2022-23. The budget is designed to help deliver strong local policing across Derby and Derbyshire. The Commissioner's budget provides the Chief Constable with the resources needed to deliver the improvements local people have called for.

The budget will help boost police officer numbers, help increase the number of volunteers, put additional resources into improving road safety; drive reductions in burglary and anti-social behaviour; provide a more robust policing response for rural communities; and enable investment to improve the 101 and 999 call handling response.

In summary, the Commissioner's budget supports:

- More police officers in communities
- A drive to reduce burglary and anti-social behaviour (including the creation of ASB co-ordinators)
- Improved road safety across Derbyshire
- Improvements to 101 and 999 call handling
- 100 more officers trained to use tasers
- Efficiency savings to reinvest in frontline policing and community safety
- A robust response to rural crime and crime in rural areas
- Increased work to drive down knife crime
- Additional night-time patrols, a stalking co-ordinator and a focus on offender management to tackle violence against women and girls
- Recruitment of PCSOs with increased crime prevention training
- Strong Neighbourhood Policing Teams covering the whole county
- Better support for victims
- Increased capacity to protect vulnerable and missing persons

- Funding for Neighbourhood Watch and increase in numbers of volunteers**
 During November 2021, the Commissioner launched a funding scheme aimed specifically at supporting Neighbourhood Watch schemes throughout Derbyshire. In total, 21 local Watch schemes have now received funding to improve community safety and promote/increase the volunteer base. From May 2021 to June 2022, NHW membership has grown by 2,482 in Derbyshire. Supporting the expansion of NHW is a key priority within the Commissioner's Plan.
- Sponsorship of 'Bleed Control' Kits** - The Commissioner has sponsored the purchase of 20 bleed control kits in Derby City as part of a local campaigner's efforts to secure 100 bleed control kits in licensed premises across the City. The 20 kits funded by the Commissioner can be applied to wounds to help stem the flow of blood in the event of a serious injury. The specialist kits contain chest seals, blast bandages and wound dressings. Officers from Derbyshire Constabulary have reported that a bleed control kit has been used during an incident earlier this year within Derby City. This emphasises the importance and positive impact these life-saving kits have on public safety
- Illegal Encampment Taskforce** - In response to local concerns, the Commissioner has created a Rapid Reaction Taskforce model to ensure a swift and joint approach to tackling illegal encampments within participating Districts. Where the local authority has engaged and agreed the creation of such a taskforce, a joint protocol is drawn up, which sets out how and when the new taskforce will be mobilised within the District once an illegal encampment has been reported. There has been success in the pilot area of North-East Derbyshire District Council, with Derbyshire Dales District Council becoming the second council to agree to the creation of a local taskforce. The taskforce enables local police and partners to work collaboratively to solve problems and provide a clear way forward where resources will be shared, ensuring residents are kept informed in a timely manner and coordinated action will be implemented.
- Governance role within the Derby & Derbyshire Road Safety Partnership (DDRSP)** – To help deliver on her Road Safety key priority, the Commissioner has taken on a new governance role to drive forward the work of the DDRSP. This role will involve working closely with other agencies within Derbyshire to focus efforts on addressing the fatal four causes of crashes, whilst aiming to deliver reductions in the number of people killed or seriously injured on our road network, which is a fundamental priority within the Commissioner's plan. The Commissioner has supported funding initiatives to support BikeSafe, a scheme in Derbyshire aimed at enhancing motorcyclists' road skills.
- Road Safety Improvements – Speed indicator Device (SID) Trial** – The Commissioner has worked with Cabinet members within Derbyshire County Council, to bring forward a new policy to enable villages, districts, boroughs, parishes and town councils to apply to install SID signs at sites where there are local concerns over speed.

Feedback obtained from the Commissioner's ongoing engagement with residents has indicated that speeding is one of the main concerns impacting communities across the county. This new policy change, spearheaded by the Commissioner, enables communities to take a new approach to curb speeding vehicles on the road network.

- **Investment into Road Safety** - To support the purchasing of SID signs for parish and town councils, and to build on the Commissioner's desire to create stronger and safer communities, the Commissioner launched a dedicated Road Safety grant scheme. The scheme is open to voluntary groups, parish and town councils, charities and non-profit organisations to apply for grants to deliver safety measures aimed at improving road safety and reducing the number of fatal and serious injuries on the county's road network.

Multiple organisations, including parish councils, have since applied and been successful in securing funding for initiatives to tackle the Fatal Four (speeding, drink/drug driving, seatbelts and mobile phones).

- **Safe Space Project** – The Commissioner has taken a decision to continue funding the Safe Space initiative which is based within Derby City. The Commissioner funds this in partnership along with Derbyshire Constabulary and Derby Homes. The facility provides accommodation for the city's most vulnerable rough sleepers by providing temporary overnight shelter, wash facilities and access to intensive support and healthcare through a 24-7 centre.

So far 292 individuals have accessed care and support through the centre – 65 of which have been female.

The City Centre has seen a substantial drop in anti-social behaviour dispersals and in arrests linked to the street community/rough sleepers. Rough sleeping numbers have also reduced.

- **Violence Against Women and Girls (VAWG)**

Focus Groups - The Commissioner and her office facilitated several online focus groups specifically for women and organisations representing women (including women who had been victims of crime), to discuss their concerns regarding VAWG to complement the wider survey which was launched in November 2021. These focus groups enabled detailed discussions to take place for the Commissioner to hear first-hand concerns of women, to help inform and shape future work.

Derbyshire Specific VAWG Strategy – Delivering against one of her Police and Crime Plan priorities, the Commissioner and her office have been working with partners on developing a new countywide multi-agency strategy designed to consolidate and boost the work to reduce violence against women and girls. The strategy will outline key ways in which Derbyshire's public sector agencies will work together to deliver change, seeking support from charities, the private sector, local communities and most importantly, residents from across Derby and Derbyshire. The strategy will be co-produced with the public and victims

from across the county taking account of feedback collated by the Commissioner's office through focus groups and a specific survey aimed at women and girls which was launched by the Commissioner and carried out between November 2021 and January 2022.

The strategy was finalised and signed by key partners including Derbyshire Constabulary, Derbyshire County Council, Derby City Council and the eight district authorities in May 2022. It was formally launched during the same month and parties are now working on its implementation.

The Commissioner plans to facilitate a multi-agency conference one year following the launch of the strategy to assess progress, monitor performance and ensure VAWG remains a key priority across agencies within Derby and Derbyshire.

VAWG Scrutiny Meeting – To provide reassurance to the public, the Commissioner hosted a virtual scrutiny meeting in October 2021 focused specifically on VAWG. The Chief Constable and her senior command team were asked to present a detailed report on the current approach and future plans which Derbyshire Constabulary have to improve the safety of women and girls in Derby and Derbyshire.

In addition to the report, which was scrutinised by the Commissioner, members of the public and community groups were encouraged to submit questions prior to the meeting focused on women's safety. An unprecedented 52 questions were received and directed, by the Commissioner, to the Chief Constable. A copy of the report, recording of the video and transcript of all 52 questions and responses are available on the Commissioner's website here:

<https://www.derbyshire-pcc.gov.uk/public-information/public-assurance-meetings/pam3nov21/>

The Commissioner is making plans to host a further VAWG scrutiny meeting in November 2022. The Commissioner will request an updated report from the Chief Constable to revisit performance and review progress made by Derbyshire Constabulary over the previous 12 month period.

Tackling VAWG offences – The Commissioner has been supporting the work of Derbyshire Constabulary carried out in line with the national focus on tackling offences that predominantly affect women and girls, including rape, domestic abuse, and stalking and harassment, and they are working to increase public trust and confidence in the service provided to the public.

The force has made substantial improvements over their response to child protection and stalking, including the delivery of force-wide training to ensure that staff and officers have a greater awareness of vulnerability and stalking offences. The recent creation of the Domestic Abuse Review Team and Missing Person Unit will also improve how these specific issues are being tackled by the force and partners.

Stalking Co-ordinator post – The Commissioner's budget for 2022-23 enabled the creation of a new role within Derbyshire Constabulary. The addition of a Stalking Co-ordinator post was included within the budget by the Chief Constable and the Commissioner in response to an increase in reported

incidents within the county. The post has been developed to ensure the quality of investigations across the force, whilst providing increased support for victims of stalking or harassment. This new role will also work with police and partners to increase powers to deal with offenders. The role was filled internally temporarily during the recruitment process. The role was fully operational in the early part of the 2022-23 financial year.

Additionally, as a separate project, proposals were also put forward to fund an independent Stalking Advocate for the county using funding from the Home Office, and an additional Stalking Advocate to cover the City area funded by the Commissioner.

- **Mini Police Scheme** – The Commissioner has supported Derbyshire Constabulary with the successful introduction of the Mini Police scheme, encouraging young children to learn about their safety, their role within their community and how the police work to keep them safe. Currently three schools are participating and work is ongoing to rollout the scheme to more schools across Derby and Derbyshire.
- **Increase in Community Speedwatch Schemes** – The Commissioner has committed to supporting and increasing the number of speedwatch schemes across the county and has further supported the rollout by providing additional funding for the financial year 2022-23 to help bolster the number of schemes operating throughout Derbyshire. Since the Commissioner was elected, there has been an increase from 418 volunteers to over 600 by the end of March 2022. This number is expected to rise further during the remainder of 2022.

During 2021-22, over 6,000 letters have been generated by officers within Derbyshire Constabulary following speed checks carried out by Community Speedwatch volunteers. These letters have been sent to registered owners of vehicles breaching the speed limit warning the driver of the check carried out and the dangers of speeding.

- **Increased Speed Enforcement** – The Commissioner's Police and Crime Plan sets a clear expectation on the force to increase speed enforcement which has resulted in Derbyshire Constabulary setting up additional activities. A targeted police operation will also take place during 2022-23 focused on addressing speeding vehicles on roads highlighted by the public as being a concern to the local community. High visibility policing will be used to deter motorists speeding and enforcement will be used to ensure compliance when speed limits have been breached.
- **Covert and off-road motorcycle capabilities** – There are also further plans through the Commissioner's budget for 2022-23 to enable Derbyshire Constabulary to enhance its capability to effectively tackle anti-social behaviour by those illegally riding off-roads throughout Derbyshire. Funding has been made available by the Commissioner to purchase specialist motorcycles equipped to be ridden off-road to enable officers to pursue and tackle riders flaunting the law. In addition, a new covert motorcycle will ensure the force can better engage with the biking community whilst being used to enforce criminality on the road network.

CASEWORK AND COMPLAINTS

The Commissioner receives contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. It is appreciated when people take the time to get in touch directly and every effort is made to help with any issues raised.

The office is, however, sometimes constrained in what it can do in relation to specific cases. The Commissioner is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force.

The Commissioner is responsible for ensuring that the Force runs an effective complaints process and, to support this, closed complaints are dip-sampled. In addition, regular meetings are held with the Regional Director for the Independent Office for Police Conduct (IOPC) responsible for Derbyshire.

Derbyshire continues to enjoy a good relationship with the IOPC and it continues to consider that Derbyshire has good systems in place. However, there is no place for complacency and there is a continual drive to learn from emerging best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2021 to March 2022. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits.

There has been an increase of 24.3% year on year in casework, with a shift to email being the preferred method of contact.

CONTACTS:

| | Derbyshire Constabulary | OPCC | Total |
|---|----------------------------|------------|------------|
| <i>Nature of Contact</i> | | | |
| Complaint or Dissatisfaction | 49 | 19 | |
| Crime Report | 10 | 5 | |
| General Enquiry | 30 | 50 | |
| Feedback | 283 | 149 | |
| Intelligence | 18 | 1 | |
| Not for Commissioner/ Constabulary | 0 | 2 | |
| Indecipherable | 1 | 2 | |
| <i>Total</i> | 391 | 228 | 619 |
| <i>Method of Contact</i> | | | |
| E-mail | 366 | 212 | |
| Letter | 11 | 10 | |
| Phone | 14 | 5 | |
| Social Media | 0 | 1 | |
| <i>Total</i> | 391 | 228 | 619 |
| <i>Method of Response Handling</i> | 238 | 381 | 619 |
| <i>Reason for Contact</i> | | | |
| Abuse Suffered | 28 | 7 | |
| Acquisitive Crime | 29 | 7 | |
| Anti-Social Behaviour | 61 | 23 | |
| Budget and Resource Issues | 4 | 9 | |
| Drugs and Alcohol | 19 | 2 | |
| Equality and Diversity | 2 | 0 | |
| Indecipherable/Unclear | 18 | 7 | |
| Not for Commissioner/Not Relevant | 10 | 9 | |
| Commissioner Matters | 1 | 65 | |
| Personnel Issues | 4 | 3 | |
| Serious and Organised Crime | 2 | 3 | |
| Service and Police Performance | 141 | 46 | |
| Traffic/Roads Policing | 64 | 40 | |
| Wildlife Crime | 9 | 6 | |
| <i>Total</i> | 392 | 227 | 619 |
| <i>Contact Categories</i> | | | |
| <i>Abuse:</i> | | | |
| - Child Sexual Exploitation | 0 | 0 | |
| - Domestic Violence | 4 | 1 | |
| - Hate Crime | 3 | 1 | |
| - Human Trafficking/ Slavery | 0 | 0 | |
| - Safeguarding Concerns | 17 | 1 | |
| - Sexual Violence | 0 | 3 | |
| - Violence Other | 4 | 1 | |

| | | | |
|--|----|----|--|
| | | | |
| Acquisitive Crime: | | | |
| - Burglary/Robbery/Theft | 19 | 5 | |
| - Cyber Fraud | 1 | 0 | |
| - Fraud | 9 | 2 | |
| - POCA | 0 | 0 | |
| | | | |
| Anti-Social Behaviour: | | | |
| - ASB General | 26 | 14 | |
| - Criminal Damage | 4 | 1 | |
| - Harassment and Bullying | 7 | 0 | |
| - Neighbourhood Disputes | 11 | 1 | |
| - Noise and Nuisance | 6 | 5 | |
| - Trespass/Unlawful Gatherings | 7 | 2 | |
| | | | |
| Budget and Resource Issues: | | | |
| - Budget/Precept | 1 | 3 | |
| - Estate/Police Buildings | 2 | 5 | |
| - Resources – Allocation/Reduction | 1 | 1 | |
| | | | |
| Drugs and Alcohol: | | | |
| - Alcohol Related Harm | 0 | 0 | |
| - Drug Supply/Dealing | 14 | 1 | |
| - Drug Taking | 5 | 1 | |
| - Licensing | 0 | 0 | |
| - Street Drinking | 0 | 0 | |
| | | | |
| Equality and Diversity Issues | 2 | 0 | |
| | | | |
| Indecipherably or Unclear | 18 | 7 | |
| | | | |
| Not for Commissioner/Not Relevant | 10 | 9 | |
| | | | |
| Commissioner Matters: | | | |
| - Community Engagement | 0 | 12 | |
| - Complaints Against the Commissioner | 0 | 0 | |
| - Complaints Against OPCC Staff | 0 | 0 | |
| - Commissioner’s Role/Costs/Accountability | 0 | 4 | |
| - Policy and Performance | 0 | 14 | |
| - Political Comments and Opinions | 1 | 15 | |
| - Victim Services/Commissioning/Grants | 0 | 20 | |
| | | | |
| Personnel Matters: | | | |
| - Employment Issues incl. Pensions | 3 | 2 | |
| - Work/Work Experience Student Projects | 1 | 1 | |
| | | | |
| Serious and Organised Crime | 2 | 3 | |
| | | | |
| Service and Police Performance: | | | |

| | | | |
|---------------------------------------|----|----|--|
| - Contact and Response Times | 20 | 3 | |
| - Data Issues incl. DBS Applications | 2 | 1 | |
| - General Policy and Procedure | 12 | 11 | |
| - General Quality of Service | 19 | 7 | |
| - Performance and Crime Stats | 2 | 0 | |
| - Police Complaint | 76 | 19 | |
| - Police Powers | 10 | 5 | |
| | | | |
| <i>Traffic/Roads Policing:</i> | | | |
| - Cyclists | 2 | 2 | |
| - Drink/Drug Driving | 1 | 0 | |
| - Off-Roading/Green Lanes | 0 | 0 | |
| - Other Roads Policing | 18 | 12 | |
| - Parking | 4 | 2 | |
| - Speed | 39 | 24 | |
| | | | |
| <i>Wildlife Crime</i> | 9 | 6 | |

CONSULTATION AND ENGAGEMENT

Police and Crime Commissioners have a statutory duty to consult with the public and victims around crime and policing matters. As part of the Commissioner's ongoing engagement with the public, a number of consultation surveys were conducted during the financial year 2021-22. These surveys ensure that the public have a say in key matters such as setting the policing budget or providing local information around community safety.

Aside from these surveys, the Commissioner regularly engages with a variety of stakeholders such as Parish/Town Councillors, County and City Councils, Members of Parliament, businesses, charities, and local organisations. In addition, the Commissioner engages directly with members of the public at a variety of public meetings and events throughout Derbyshire on a regular basis. Details concerning the consultations are shown below with samples of engagements.

Police and Crime Plan Consultation

Prior to the Police and Crime Plan being launched in November 2021, the Commissioner invited the public to help set the policing agenda in Derby and Derbyshire through a consultation process. A survey was conducted to inform the Commissioner on her Police and Crime Plan and shape the way Derbyshire is policed in the future.

The survey was conducted to build on the feedback received by the public during the Commissioner's election campaign and helped to determine which areas of policing warrant the most attention in the eyes of the public.

The consultation was open from August to October 2021 and received a total of 632 responses from across the Derbyshire force area, equating to approximately 1 in every 1,600 residents. Respondents were asked whether they agreed or disagreed with the proposed priorities, and which aspects of each priority they viewed as the most important. Overwhelming support of the six priority areas was received and is summarised below for information.

| Priority | Respondents who answered "Strongly agree" or "Agree" |
|---|--|
| Strong Local Policing | 92% |
| Neighbourhood Crime and Anti-Social Behaviour | 96% |
| Road Safety | 86% |
| Rural Crime | 75% |
| Victim Support and Safeguarding | 86% |
| Driving Efficiencies | 86% |

Violence Against Women and Girls (VAWG) Survey

The Commissioner launched an online specific VAWG survey in November 2021 to identify what makes women and girls feel unsafe in Derbyshire, where their fear of crime is greatest and what would make them feel safer. The purpose of the survey was to gather vital information from the public which could be used to inform partners across Derbyshire to develop a Derbyshire specific VAWG strategy which is a key priority within the Police and Crime Plan.

The survey invited women, girls, parents, and guardians to share their views anonymously about sexual violence and sexual harassment. In total, over **1,400** responses were received from residents across Derbyshire. The feedback has enabled the Commissioner and partners to better understand concerns in different communities, which will help target initiatives aimed at improving women's safety and to better understand what action is needed to reduce their vulnerability and keep them safe.

Budget Consultation

The Commissioner launched an online public budget consultation in December 2021, following notification by the Government of the precept flexibility offered to Police & Crime Commissioners for 2021-22. The consultation aimed to seek the public's view on the amount of council tax that local residents pay towards policing in Derbyshire. The consultation included options ranging from 0% (a freeze in council tax) up to a £12 to £15 increase (i.e. the increase from last year) based on a band D property.

During the consultation, a total of **1,731** responses were submitted by Derbyshire residents. Responses were received from each of the nine local authority areas (which includes Derby City). The results showed that overall, 62.9% of respondents supported a precept increase. Additionally, over a quarter of all respondents (27.2%), indicated they were supportive of the top increase option of between £12 and £15 per year.

'Listening to You' Consultation

The Commissioner launched a consultation entitled 'Listening to You' late in 2021 as part of an ongoing consultative process to hear the views of residents on crime and community safety related issues. The Listening to You survey provides an opportunity for the Commissioner to engage directly with the public about the policing issues that are of concern. A total of **2,842** questionnaires were received up to the end of March 2022.

The Commissioner has taken the opportunity to raise awareness of the survey at a number of community events and meetings across Derby and Derbyshire this year, engaging with local people and the business community to understand the issues they face in their neighbourhoods and how they feel they can be better supported. These events also enabled the Commissioner to share updates on some of the resources and improvements that have already been put in place to reduce problems, including the additional police officers delivered via the government's Uplift Programme.

The survey has also been regularly promoted through various channels, including

Facebook, Twitter, Derbyshire Alert, through partner organisations, and promoted in leaflets – to reach a wide variety of demographics and ensure a representative sample of Derbyshire police force area residents.

Responses were received from 2,842 people, which equates to approximately one in every 360 residents of the Derbyshire Constabulary force area having completed a survey during this 12-month period.

The profile of respondents is broadly representative of the population of Derbyshire with regard to female/male, age, residential location, ethnicity, and sexual orientation.

Results and calculations for each question are generally based on answers where the respondent has expressed an opinion only, i.e. “Don’t know / Prefer not to say” and blank answers have been excluded unless specified.

Particular issues of note from individual questions are detailed below. Where appropriate, comparisons have been made with results from the Crime Survey for England & Wales (CSEW), year ending March 2020, (latest relevant data available due to the pandemic), and for Q9, the HMICFRS Public Perceptions of Policing Survey 2018.

Respondent Location

| Number of questionnaires Listening To You 2021-22 | |
|--|--------------|
| All Respondents | 2,842 |
| Amber Valley | 395 |
| Bolsover | 499 |
| Chesterfield | 176 |
| Derby | 404 |
| Derbyshire Dales | 179 |
| Erewash | 193 |
| High Peak | 423 |
| North East Derbyshire | 173 |
| South Derbyshire | 400 |

The Commissioner will continue to scrutinise this data to identify areas where improvement is needed in line with her mandate to deliver an improved policing service to the public and to hold the Chief Constable to account on performance. The information provided through this survey will also inform the grant and commissioning decisions the Commissioner makes in future, to improve safety across Derby and Derbyshire and to provide additional support to communities.

Overall, the survey offers positive insight that local people are satisfied that Derbyshire Constabulary are dealing with the issues that matter most to communities and that they are doing a good job. Increasing public confidence in policing is a key priority for the Commissioner and she will continue to work hard, alongside the Chief Constable and her Senior Leadership Team, to build on this performance and continue to strengthen public perceptions of the force.

To view the full analysis of 'Listening to You' results for 2021-22, please visit the Commissioner's website here:

<https://www.derbyshire-pcc.gov.uk/taking-part/listening-to-you>

Engagement

Following the Police and Crime Commissioner elections in May 2021, COVID-19 restrictions were still imposed which impacted on the number of physical events to engage with residents and groups physically out in the community. In addition, many notable public events were cancelled in the summer of 2021 due to these restrictions to ensure public safety.

Despite these restrictions, the Commissioner continued to engage with residents and community groups through virtual meetings wherever possible. For example, the Derbyshire Neighbourhood Watch Association Trust (DNWAT) held their Annual General Meeting (AGM) virtually for the first time. The Commissioner helped open the AGM and addressed their membership base.

A sample of some of the many engagements attended by the Commissioner between May 2021 and March 2022 is provided below:

- Attendance at the Mayor making ceremony for Derby City Council. **(Derby City)** and Chesterfield Mayor Civic Service and parade. **(Chesterfield)**.
- Remembrance Service in Chesterfield. The Commissioner laid a wreath at the Chesterfield War Memorial following a service at Chesterfield Parish Church. **(Chesterfield)**.
- Meeting with officers and staff at Killamarsh Police Station. **(North East Derbyshire)** and at Clay Cross Police Station to discuss strategic priorities for the Safer Neighbourhood Teams based out of these stations. **(North East Derbyshire)**.

- A meeting with the coordinators of Derbyshire Neighbourhood Watch, to discuss increasing the number of Neighbourhood Watch schemes throughout Derbyshire. **(Chesterfield)**.
- A patrol through Chesterfield Town Centre with officers to discuss issues affecting residents and shop owners in the town centre. **(Chesterfield)**.
- Attendance at the opening of the City Centre Hub at Riverside Chambers. **(Derby City)**.
- Meeting with representatives from the National Farmers Union (NFU), local farmers, vets and the Derbyshire Rural Crime Team alongside the Member of Parliament for South Derbyshire. Issues discussed included anti-social behaviour, hare coursing, fly tipping, damage to property and livestock worrying. **(South Derbyshire)**.
- A meeting with local Councillors in Linton, to discuss recurring problems of anti-social behaviour, speeding and drug dealing in the local area. **(South Derbyshire)**.
- A meeting with Derby City Cabinet Member, in Derby, to discuss ways that the Council and the Office of the Police and Crime Commissioner can work together to help tackle Violence Against Women and Girls. **(Derby City)**.
- Meeting with Derbyshire Dales MP and local councillor to discuss the future of the former Bakewell police station site. Walkabout with local Safer Neighbourhood Team (SNT) members to discuss issues of crime and anti-social behaviour in the area and **(Derbyshire Dales)**.
- Meeting with the Member of Parliament for High Peak and members of the Glossop Safer Neighbourhood Team to discuss policing issues across the district. **(High Peak)**.
- Meeting with the Chief Executive of Chesterfield Borough Council to discuss the forthcoming interventions secured from the Home Office Safer Streets Fund. **(Chesterfield)**.
- Meeting with Cromford Parish Council Chair and local councillor to discuss issues of speeding and dangerous driving by Heavy Goods Vehicles in Cromford. **(Derbyshire Dales)**.
- A meeting with the Mountain Rescue Team in Glossop to discuss and be briefed on their operations. **(High Peak)**.
- Meeting with a local councillor in Blackwell to discuss expanding Community Speed Watch to the area following feedback from residents. **(Bolsover)**
- Meeting with a local councillor and a local community group in South Normanton to discuss issues of crime and anti-social behaviour in the area. **(Bolsover)**.

- A meeting with the Founder of the Sikh Recovery Network, to learn about their work to help members of the Sikh and wider community overcome their substance addictions. **(Derby City)**.
- A meeting at St Mary's Wharf Police station with members of the North and South Policing Divisions to discuss County Lines and Knife Crime and how it impacts on young people in Derbyshire. **(Derby City)**.
- A meeting with members of Baslow Neighbourhood Watch to discuss issues raised including rural crime, burglaries, and anti-social behaviour. **(Derbyshire Dales)**.
- A meeting with Haddon Hall representatives to discuss issues raised by local residents and park keepers, including trespassing and anti-social and threatening behaviour. **(Derbyshire Dales)**.
- Meeting in Ashbourne with local councillors, members of the Safer Neighbourhood Team and residents to discuss issues facing the area following a recent illegal encampment **(Derbyshire Dales)**.
- Stall at the Derby University Freshers Fair to raise awareness of support systems available to students, and to listen to their views on crime and anti-social behaviour. **(Derby City)**.
- Attendance at the Barlow Parish Council Open Day, to meet with members of the public and discuss their policing priorities. **(North East Derbyshire)**.
- A street stall to launch the first Listening to You survey of the Commissioner's term in office, to collect Derbyshire residents' views on crime and anti-social behaviour where they live. **(High Peak)**.
- A meeting with local councillors to discuss crime and anti-social behaviour in Long Eaton. **(Erewash)**.
- A meeting with the leader of the Pod Youth and Community Centre in Ilkeston to discuss their work with young people in the town. **(Erewash)**.
- A visit to Springwell Community College to watch a performance regarding knife crime with students. **(Chesterfield)**.
- Attendance at the Safer Together Summit, for the launch of the Derby City Safer Together Strategy. **(Derby City)**.
- A visit to Bolsover for engagement surrounding I-Vengers programme in receipt of funding from the Commissioner - The Commissioner Visited Scarcliffe Primary School , where she met the young safety Tsars who are helping to keep their friends safe online.**(Bolsover)**.

- Visits to Allestree and Oakwood with 'Listening to You' stall. The Commissioner made visits to Derby City to listen to residents concerning crime and policing matters. **(Derby City)**.
- A visit to Bakewell for a rural crime event. The Commissioner joined the Rural Crime Team and representatives from her commissioned victim service providers in Bakewell, to engage with local residents, farmers and agricultural suppliers to hear what people in rural communities feel about policing, anti-social behaviour and crime. **(Derbyshire Dales)**.
- A meeting in Belper with the Member of Parliament for mid-Derbyshire. The Commissioner undertook a walk around the town centre with the local police Safer Neighbourhood Team (SNT) and Member of Parliament to discuss issues raised by the Member of Parliament's constituents. The Commissioner and the Member of Parliament also met with young people at the local skatepark to listen to their views on the provision of local activities, and what they think could be done to improve the community. **(Amber Valley)**.
- A meeting with the Rotary Club in Chesterfield. The Commissioner met members of the Chesterfield Scarsdale Rotary Club to discuss her role and present an overview of her Police and Crime Plan. **(Chesterfield)**.
- A visit to Derby City Centre to meet the Cathedral Quarter Rangers. The Commissioner met with business owners, a representative from Derby City Business Improvement District (BID) and some of the Rangers in Derby's shopping area in the Cathedral Quarter to discuss crime affecting local businesses, but also knife crime and anti-social behaviour in the city centre. **(Derby City)**.
- Visit to join the 'Street Pastors' in Derby City. The Commissioner met representatives from the Street Pastors during a night shift to walk around Derby City within the night-time economy to see the vital work they do to help and support people. **(Derby City)**.
- A church vigil in Chesterfield for domestic abuse. The Commissioner attended the annual vigil to remember all those affected by Domestic Abuse. **(Chesterfield)**.
- A visit to Whitwell Parish Council. The Commissioner attended a Parish Council meeting in Whitwell and presented her Police and Crime Plan. Discussions concerning road safety and the need for a continued police presence across the area followed. **(Bolsover)**.
- Visiting Mackworth with local councillors. The Commissioner visited Mackworth and was joined by local councillors and representatives from the Safer Neighbourhood Policing Team (SNT) to discuss partnership working between community and police. **(Derby City)**.
- Visiting 'Safe Space' in Derby City. The Commissioner visited the Safe Space facility within Normanton to see how Derby City Mission is tackling anti-social behaviour and homelessness in the city. **(Derby City)**.

- Stall at Refreshers fair hosted by Derby University in support of the annual 'Listening to You' survey. [\(Derby City\)](#).
- Anti-social Behaviour Grant recipient meeting in Little Eaton. The Commissioner joined local parish councillors at Little Eaton Village Hall to discuss anti-social behaviour and vandalism that has been taking place. Following a successful bid to the Commissioner's Anti-social Behaviour Prevention Fund, the Village Hall will benefit from upgraded CCTV cameras being installed as a preventative measure against anti-social behaviour and crime. [\(Erewash\)](#).
- Anti-social Behaviour Grant recipient meeting in Derby City. The Commissioner met with Inspire Fitness Academy to observe what her ASB Grant funding had helped to achieve. [\(Derby City\)](#).
- The Commissioner met with Derby Youth Provision to see the work that had been undertaken with the money from the ASB Grant. [\(Derby City\)](#).
- Anti-social Behaviour Grant recipient meeting in Crich. The Commissioner met with Crich Youth Club to witness work that had been undertaken, and the effect of the funding received from the Commissioners ASB Grant. [\(Amber Valley\)](#).
- Anti-social Behaviour Grant recipient meeting in Ironville and Codnor. The Commissioner met with Ironville and Codnor Community Association to see work which had been undertaken and the effect the funding received from the Commissioners ASB Grant has achieved. [\(Amber Valley\)](#).
- A public meeting in Baslow. The Commissioner chaired a public meeting alongside the Rural Crime Team to discuss the Commissioner's Police and Crime Plan, the work of the Rural Crime Team and answered questions from the public regarding crime and anti-social behaviour in the area. [\(Derbyshire Dales\)](#).
- Conference in Derby City. The Commissioner attended to see how the 'Your Choice' programme engages with young people to reduce knife crime and impress upon young people the dangers of knife crime and gangs. This group receives funding from the Commissioner. [\(Derby City\)](#).
- Meeting in Ridgeway with the new lead for Community Safety Partnership at North East Derbyshire District Council to discuss partnership working and priorities moving forward. [\(North East Derbyshire\)](#).
- A meeting with the Chair of the Parish Council in Killamarsh to discuss the need for greater engagement between local SNT and Parish councils to help tackle crime and anti-social behaviour. [\(North East Derbyshire\)](#).
- A meeting with Darley City Councillors, local residents and service providers to talk about local issues including anti-social behaviour, domestic violence and drug/alcohol use. The Commissioner presented her Police and Crime Plan as part of her strategy for Derby City and Derbyshire. [\(Derby City\)](#).

- Attended the International Women's Day event in Derby City. The Commissioner, alongside Remedi, attended the International Women's Day event held at the Derby Museum & Art Gallery, engaging with residents as part of the Commissioner's 'Listening to You' consultation. **(Derby City)**.
- Visit to meet 'Deaf-initely' Women in Belper. Deaf-initely Women who work with deaf, deaf/blind and hard of hearing women in Derbyshire, and amongst other services, offer a dedicated Independent Domestic Violence Advocate (IDVA) for deaf, deaf/blind and hard of hearing women suffering domestic abuse. **(Amber Valley)**.
- Meeting in Tintwhistle with parish councillors. The Commissioner met with the Chair and members of Tintwhistle parish council to discuss anti-social behaviour, road safety and the benefits that the Police and Crime Plan will bring to communities such as Tintwhistle. **(High Peak)**.
- Anti-social Behaviour Grant recipient meeting in New Mills. Youth Matters Volunteers in New Mills, who offer youth and community provisions in the High Peak. Their successful bid to the Commissioner's fund will support the delivery of a youth club and community activities to local residents. **(High Peak)**.
- Anti-social Behaviour Grant recipient meeting in Chapel-en-le-Frith. The Commissioner met with members of 'Shift' to discuss progress made with the money received from the Commissioner's ASB Grant. **(High Peak)**.
- Meeting with the Leader and Deputy Leader of Bolsover District Council. **(Bolsover)**.

COMMISSIONER'S VOLUNTEER SCHEMES

INDEPENDENT CUSTODY VISITORS SCHEME

Independent Custody Visiting (ICV) is intended to counter any mistrust of the Police in the local community and reassure the public that people detained in Police custody are being given access to their rights, are detained in satisfactory conditions, and are having their health and well-being needs taken care of. The ICV volunteers perform an important independent role to ensure that when members of the public are held in custody, they are treated with dignity and respect. It is a statutory responsibility of Police and Crime Commissioners to have an Independent Custody Visiting Scheme. Members of the public from Derbyshire recruited by the Commissioner volunteer to make unannounced visits to Derbyshire Constabulary's custody suites, where they speak with people detained in police custody, raising any issues with custody staff.

At the end of 2021-22, the scheme in Derbyshire had 20 ICV volunteers in place.

The locations of the Custody suites in Derbyshire are Chesterfield, Ripley and Derby. For the purposes of the ICV scheme, Derby is classed as the South area and Ripley and Chesterfield are collectively both classed as the North area. New ICV volunteers are allocated to visit either the North or South of the county when they join the scheme, the allocation being based on how close the custody suites are to their home address.

During the year, ICV volunteers conducted 80 custody observations, which are broken down as follows:

- Chesterfield 6 visits
- Derby 39 visits
- Ripley 35 visits

Positive Observations:

- Detainees being treated with the upmost care and respect
- Positive attitudes of custody staff, despite being under pressure with Covid-19 restrictions being in place and staff shortages due to isolation
- Well stocked storage area, including religious reading material, books in different languages and female sanitary products available

Planned Improvements:

- The kitchen facilities at the Ripley suite
- The food products available due to national shortages
- Temperature control at Ripley, especially during the height of summer and during cold winter spells

In Derbyshire, a new scheme was developed in 2019 called Custody Record Reviewing (CRR). A process which provides a wealth of additional data in addition to observations through the traditional ICV scheme. The CRR process involves ICV volunteers retrospectively reviewing custody records and reporting on access to and timeliness of

custody processes, safeguards and overall record keeping. Ordinarily, ICV volunteers would come to Police HQ to review the redacted custody records, but when the Covid-19 pandemic struck, the scheme adapted to ensure volunteers could continue to review the records remotely through the implementation of a new electronic file sharing solution.

ICV volunteers reviewed over 300 custody records, with a key focus on the following categories:

- Juveniles
- Mental Health
- Females
- Strip Search

Positive Observations:

- Appropriate measures in place for detainees testing positive for COVID-19 and sufficient Personal Protective Equipment (PPE) being available
- Detainee dignity being preserved
- Access to an Appropriate Adult

Planned Improvements:

- Improvement in recording and informing detainees of their general entitlements (e.g., shower, exercise, religious material), cell call button and toilet pixilation
- Receiving prescribed medication in a timely manner
- Female officers being assigned in a timely manner

INDEPENDENT STOP AND SEARCH SCRUTINY PANEL

The Commissioner's Independent Stop and Search Scrutiny Panel is made up of representatives from her office, Derbyshire Constabulary and 20 volunteers who are members of the public who reside in Derbyshire. The Panel is held to ensure fairness and equality to everyone who is stopped and searched by an officer.

The Stop and Search volunteers attend Panel meetings once a month. Their role is to review 10 random stop and search records from the previous month that have been undertaken across Derbyshire. Over a 12 month period, approximately 120 stop and searches are thoroughly scrutinised by the Panel.

When considered the stop search record, the Panel will make a determination as to whether the stop and search has passed scrutiny or not by reviewing the officers' reasons on the form submitted for stopping and searching the individual, along with any available body worn video footage. The Panel gives positive comments or any concerns to the Constabulary for them to review accordingly and to take appropriate action.

A full report is available on the Commissioner's website outlining the findings from the 2021-22 financial year.

<https://www.derbyshire-pcc.gov.uk/taking-part/stop-and-search-volunteer-scheme/>

COMMISSIONING & GRANTS

An important role for Police and Crime Commissioners is to commission services in support of victims of crime; to protect the most vulnerable in our communities, and safeguard people from harm. The Commissioner has developed a dedicated Commissioning Strategy which sets out the principles and framework that will be used to create a strong network of voluntary and community-based services to complement effective partnerships with statutory organisations in Derby and Derbyshire.

It is vital that high-standard services are commissioned that deliver good value for money for the taxpayer without compromising on delivery performance. It is particularly important that services are tailored to meet local needs and expectations. Such services must be demonstrably efficient and effective. The Commissioner expects that services are co-commissioned where this is the most appropriate solution, eliminating duplication and waste.

Some of the key highlights from the 2021-22 financial year relating to commissioning and grants are outlined below:

Additional funding award: The Commissioner was successfully awarded additional funding from the Ministry of Justice and Home Office for additional support to existing domestic abuse and sexual abuse providers, as well as investment in additional needs-assessed provision for supporting victims and working with perpetrators of domestic abuse.

In addition to the annual core grant of £1.2 million, that supports all victims of crime through different service providers, a further £1.2 million was secured by the Commissioner.

Multi-year award to Community Safety Partnerships: A review of Community Safety Partnerships (CSPs) was conducted by the Commissioner in November 2021. The complexities of the community safety landscape, in addition to shared priorities including safeguarding and prevention, were highlighted during the review. To provide local authorities with more stability and certainty, a decision was taken by the Commissioner to continue funding to support the work of the CSPs in all nine local authorities across Derby and Derbyshire with an annual budget of £250k over a three-year period as opposed to a single year settlement.

The Willow Project - The Commissioner has continued to fund 'The Willow Project' which is delivered by Rural Action Derbyshire. The service provides vital support to victims of domestic abuse in rural communities. The initiative was introduced to further inform and enhance understanding of domestic abuse and design services appropriate to rural communities.

During the year, through social media, the initiative has been successful in raising awareness of the campaign. In addition, the initiative has been promoted at a number of rural shows across the County, which have been supported by the Commissioner.

Business Crime Reduction Partnership (BCRP) - The Commissioner has continued to provide funding up until March 2024 (£30k per annum) to support the East Midlands Chamber in promoting the BCRP and to develop this across Derbyshire over the following two years. Being part of the Business Crime Reduction Partnership (BCRP) provides businesses with the opportunity to meet with the police at local and county wide groups, facilitated by the BCRP Manager. This form of partnership working can save and improve lives, money, and free up officer time to deal with more serious crime. Their bespoke electronic system allows all partners to have access to the same data and look at the initiatives that can be put in place to reduce petty crime occurring on our streets. Business crime also refers to incidents of violence and abuse towards retail workers. The wider BCRP membership allows for data and intelligence to be shared across the County and City informing the police and other authorities about crime trends such as county lines and criminal exploitation.

Deaf-initely Women – The Commissioner is funding the charity Deaf-initely Women to deliver its 'Deaf Abuse Free' programme which is aimed at breaking down the barriers faced by deaf, deaf-blind and hard of hearing women as victims of abuse, helping them to identify exploitation and harm and giving them the confidence to report it.

The project, which provides specialist support for victims of abuse who have been bullied, exploited, trolled and abused, has funded a BSL signer to the role of Deaf Abuse Free Personal Navigational Support Worker over the past 12 months to support deaf and hard of hearing women to report abuse to the police, and access mainstream domestic and sexual abuse services.

I-Vengers – Online Safety initiative for primary schools - The I-Venger Digital Leaders Online Safer Programme, developed and run by E-Safety Training, is jointly-funded by the Commissioner and Derbyshire County Council as part of their work to protect children from exploitation.

The initiative, which is targeted towards children in Key Stage 2 (Y5 and Y6) and led by the E-Safety training director, recruiting pupils to become I-Vengers leaders who deliver key online safety messages to their peer group as well as teachers and parents.

The scheme, which costs £100k over two years, is being offered to all primary and junior schools in North East Derbyshire and Bolsover, Erewash, Derby City, Derbyshire Dales, High Peak, Amber Valley and South Derbyshire.

Enhanced services for Domestic Abuse Victims in Derby - The Commissioner has awarded a new contract worth over £583k for Refuge, to deliver Domestic Abuse services over the next three years following a competitive tender process. The newly funded outreach service will deliver tailor-made support packages to help victims of low or medium risk domestic abuse to cope and recover from their experiences. It also aims to protect them and their families from further harm and prevent the escalation of abuse as well as reduce the risk of domestic-related homicide.

Anti-Social Behaviour Prevention Grant Scheme - Following the Police and Crime Commissioner elections in May 2021, the Commissioner pledged to tackle the problems that matter most to communities across Derby and Derbyshire. In August 2021, the Commissioner launched a dedicated Anti-social Behaviour Prevention Grant scheme to invest in proven initiatives that stop problems happening now and in the long-term.

Through this grant scheme, a total of 23 organisations have received grants totalling over £100k to tackle problems that bring misery to local people. Funding will be used to install or upgrade CCTV cameras in key public spaces, deliver sessions for young people to keep them focused and active, and to divert them from crime, and to install new security measures to protect property and deter crime.

A list of all the projects which received funding are listed below:

| Organisation Name | Project Name | Grant Value |
|---|---|-------------|
| Aston on Trent Parish Council, Shardlow & Great Wilne Parish Council, Elvaston Parish Council, Weston On Trent Parish Council | Security measures Installation in the fight against fly-tipping | £5,000 |
| Belper Early Years Fun | Physical security of community facilities | £1,200 |
| Breadsall Parish Council | Upgrade of security measures | £2,500 |
| Brimington Parish Council | High street security measures | £2,500 |
| Chapel-en-le-Frith Parish Council | War memorial park CCTV | £5,000 |
| Children First Derby | Climbing High | £4,999 |
| Crich Youth Club Management Committee | Crich Youth Club | £2,310 |
| Derby County Community Trust | Safety through sport project | £4,800 |
| Glapwell Parish Council | Security barrier and bollards at the Glapwell Centre | £5,000 |
| Go Wild in Wirksworth CIC | The Campfire Club | £5,000 |
| Inspire Fitness Academy | Community tackling ASB and gangs project | £5,000 |
| Ironville & Codnor Park Community Association | Provision of Youth Club facilities | £5,000 |
| Little Eaton Village Hall | Village Hall/St Peters park security measures project | £5,000 |
| Mind Body & Sole | The Hangout Club | £4,976 |
| Oakwood Residents' Association | ASB engagement Project and youth activity | £4,850 |
| Ripley Town Council | Off The Brakes | £5,000 |
| South Normanton Albion FC | Security – Boundary Pavilion (following ASB) | £4,500 |
| South Normanton Parish Council | ASB reduction activities | £2,500 |
| Sporting Communities CIC | Derby youth provision | £5,000 |
| Tupton Parish Council | Tupton security measures | £5,000 |
| Whaley Bridge Town Council | 3G pitch security | £5,000 |
| Youth Matters New Mills CIC | 'Playing Out' pilot project (High Peak) | £5,000 |
| Shift | ASB prevention project | £5,000 |

TRANSPARENCY AND SCRUTINY

FINANCIAL ASSURANCE BOARD

The Commissioner has pledged within her Police and Crime Plan to continually drive efficiencies within Derbyshire Constabulary. To enable the Commissioner to better scrutinise the Constabulary's finances, a new Financial Assurance Board has been formed to provide regular briefings to the Commissioner on key strategic financial issues including efficiencies which have been identified (both cashable and non-cashable). These boards take place monthly as part of the ongoing scrutiny work conducted by the Commissioner and her office.

PERFORMANCE SCRUTINY MEETINGS

Police and Crime Commissioners have a statutory responsibility to hold Chief Constables to account for delivering against their priorities set out in their Police and Crime Plan. To enable detailed and open scrutiny, the Commissioner has scheduled a series of subject-specific meetings called Performance Scrutiny Meetings (PSM) around each of the six priorities within her Plan.

Derbyshire Constabulary must provide evidence of the steps it is taking to address each priority and identify areas where further improvement is needed. The meetings provide an effective way for the Commissioner to hold the Chief Constable and her senior team to account for their performance on the Police and Crime Plan specific priorities.

Members of the public are invited to submit questions ahead of each meeting. These questions must be in relation to the priority area under scrutiny. The Commissioner then ensures the concerns identified by the public are considered at the highest level. Through this process, the Commissioner has seen an unprecedented number of questions being submitted by members of the public which has not been witnessed previously. In addition, each of the PSMs are recorded and available to view in the public domain.

To view details concerning previous and forthcoming PSM meetings, download meeting papers, view questions submitted by the public, or watch recordings of previous meetings, please visit the Commissioner's website:

<https://www.derbyshire-pcc.gov.uk/public-information/public-information-secondary/performance-scrutiny-meeting/>

COMPLAINTS REVIEWS

The Policing and Crime Act 2017 and supporting regulations made significant changes to the police complaints and disciplinary systems. They introduced a number of changes designed to achieve a more customer-focused complaints system. Local accountability was enhanced through changes to the role of local policing bodies (Police and Crime Commissioners), where appeals were previously handled by either the chief officer or the Independent Office for Police Conduct (IOPC), the new right to apply for a review is to either the Police and Crime Commissioner or the IOPC. This change aimed to increase independence and transparency.

Where the complaint has been concluded by Derbyshire Constabulary and the complainant has received a complaint outcome letter from the Professional Standards Department, but the complainant remains dissatisfied with the outcome of their complaint, they have a right to apply for a review of that outcome, within 28 days, to the Police and Crime Commissioner. The review conducted by the Commissioner considers whether the outcome of the handling of a complaint has been dealt with in a reasonable and proportionate manner.

Between April 2021 and March 2022, the Commissioner undertook 54 complaint reviews.

The Commissioner has produced an annual Complaint Review Report which provides further details concerning her role within the complaints process. This will be available on her website in September 2022:

<https://www.derbyshire-pcc.gov.uk/complaintreviews>

FINANCE

Statements of Accounts. The 2021/22 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the Commissioner's website:

Commissioner and Group Accounts

<https://www.derbyshire-pcc.gov.uk/finance-grants/grants-finance-secondary/statement-of-accounts/>

Chief Constable Accounts

<https://www.derbyshire-pcc.gov.uk/finance-grants/grants-finance-secondary/statement-of-accounts/>

OFFICE STRUCTURE

An interim structure was adopted in the office from 1st December 2021 when the former Chief Executive left. During the interim period, a new structure was trialled with the primary aim of building more resilience across the office to better support the Police and Crime Commissioner and ensure that statutory responsibilities were appropriately discharged.

During this period, the statutory Section 151 and Head of Paid Staff functions were undertaken by the Chief Operating Officer. The Monitoring Officer responsibility was undertaken by the Head of Governance and Compliance. Additionally, the Head of Delivery, Policy and Strategy has deputised as both Head of Paid Staff and Monitoring Officer.

Further information concerning the structure of the Office of the Police & Crime Commissioner can be obtained by visiting our website:

<https://www.derbyshire-pcc.gov.uk/commissioner/opcc-structure-chart/>

FINAL MESSAGE FROM THE COMMISSIONER

Since my election we have seen positive change for policing in Derbyshire. Through ongoing investment and improved engagement and communication, our communities will be stronger and more resilient to crime. I have provided resources and support to help them to become part of the solution in tackling crime and anti-social behaviour. The increase in police numbers and volunteers will provide a stronger policing presence on our streets to tackle the issues that matter most to local people. The support offered to victims of crime has been enhanced and new specialist services commissioned to help people to recover from their experience.

The pace of change over the coming 12 months will only accelerate. I have a reduced term in office of 3 years, as a consequence of lockdown, to make the improvements I have set out to achieve for our communities. This year will bring further investment, resources and technology to ensure our officers are well-equipped for the job we ask them to do. As the voice of the people in policing, I will continue to be relentless in driving the improvements needed to deliver high standards of policing in Derbyshire.

Crime is an ever-evolving landscape and we will need to adapt to meet future challenges. The current cost of living crisis with rising inflation will no doubt place extra strain on our budget. There will be a continued need to deliver efficiencies and maximise the return on the taxpayer's hard-earned money.

There will be challenges in recruitment to ensure Derbyshire continues to attract quality new recruits, as we work to deliver the Government's Uplift programme. There will also be pressure on the Chief Constable to train and deploy these reinforcements as swiftly as possible so residents can see and feel the benefits of a stronger policing presence.

Derbyshire Constabulary are already working on how to meet the challenges and demands of the future with innovation and professionalism. They will be shortly rolling out a new 101 system to increase capacity, manage demand and improve the quality of response people receive when they contact the police, for example. I am determined that the services delivered keep on improving year after year - whatever difficulties come our way.

Law-abiding citizens and victims of crime must be at the heart of everything we do. We must take a zero-tolerance approach to low-level crime and I will continue to challenge the Chief Constable and her team to ensure that our key priority is the safety of our residents.

The force is now under intense and unprecedented scrutiny to meet the high standards of performance and financial sustainability I have set in my Police and Crime Plan. These are not simply my expectations but those of ordinary, hard-working people.



Angelique Foster
Derbyshire Police and Crime Commissioner